



**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Bargarh, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/SED/ (Interim Order)/ 1782(4)

Date: 30/06/24

Present:

Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri A.P.Sahu Member(Finance)

1	Case No.	BRL/430/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		B.R. Steel & power Pvt. Ltd. C/O-Pratik Kumar Dash At-Potapali/Sikirdi Po-Katapali,Burla, Dist-Sambalpur		4110-0000-0162	8763302010/ 7461066555
3	Respondent/s	EE(Elect.),SED,TPWODL,Sambalpur		Division S.E.D, TPWODL, Sambalpur	
4	Date of Application	31.05.2023			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
15. Others (Specify) -X					
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	11.06.2024			
9	Date of Order	30/06/24			
10	Order in favour of	Complainant	Respondent	Others	
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: GRF Office, TPWODL, Burla



Appeared

For the Complainant- B.R.Steel & Power Pvt. Ltd.
Represented by Pratik Kumar Dash
For the Respondent - EE(Electrical),SED, TPWODL,Sambalpur.

GRF Case No- BRL/430/2024

B.R.Steel & Power Pvt. Ltd.
C/O- Pratik Kumar Dash
At-Potapali/Sikirdi
Po-Katapali,Burla
Dist-Sambalpur
Consumer No.- 4110-0000-0162

COMPLAINANT

VRS

EE(Electrical), SED, TPWODL,Sambalpur.

OPPOSITE PARTY

GIST OF THE CASE

The Complainant has filed the petition in the name of B.R Steel and Power Pvt. Ltd. bearing Consumer No 4110-0000-0162 represented by Sri Pratik Kumar Dash under SED, TPWODL, Sambalpur stated on the matters are given below:-

“M/s B.R Steel was allotted a temporary connection for a period of 06months to start with. But as per the agreement the connection should be deemed permanent. On 28.02.2023 BR steel asked to regularise the case as they stated verbally about submission of land transfer document. The bill with 10% extra energy bill was stopped for Jun’2023. Suddenly on 24.05.2024 EE,SED,Sambalpur has raised an additional bill of Rs 61,34,120.93/- saying that no step has been taken for execution of fresh agreement for supply of power.” Further, the complainant has complained about the following matters:-

1. The additional bill served regularise to be withdrawn as it is illegal and intentional harassment.
2. Temporary connection made is to be only for a period of 06months after which it should be treated as permanent connection. Amount so claimed and paid needs to be refunded and adjusted in subsequent bill.

The complainant has also submitted the copy of letter Dt.28.02.2023 addressed to Executive Engineer, SED, Sambalpur, TPWODL for permanent electric line connection as well as copy of sale certificate (for immovable property of AC RE Ltd) copy if handed over/taken over of position of land made between IDCO & B R Steel etc.

Hence, the Complainant prayed before the Forum to consider his case for revision/rectification.

SUBMISSION OF OPPOSITE PARTY

The opposite party has not appeared before the Forum on 11.06.2024 and intimated through e-mail busy in Sital Sasthi festival with request to allow 07days of time to file w/s and further date for subsequent hearing. However, the opposite party has not submitted any relevant documents along with w/s in this case to this Forum for reference and study thereon about the material facts involved and not proceed further.

OBSERVATION

The case is pursued with all documents available in records submitted by the complainant. On examining the case in details, the Forum observed that the complainant is a Large Industries consumer having CD 4500KVA(Mini Steel Plant named as B.R Steel and Power Pvt. Ltd.) with date of initial power supply 30.05.2020 as seen from the copy of bill submitted to this Forum. The above case was received and registered on 31.05.2024 in this Forum and accordingly issued notice to both parties to attend the hearing on 11.06.2024 vide

is letter no.37(3) dtd. 04.06.2024 duly communicated to them. The complainant has appeared on the date of hearing where the opposite party has failed to appear but intimated about the difficulties through e-mail on 11.06.2024. However, the opposite party in their mail dtd.11.06.2024 requested for 07 days of time for submission of written version along with relevant documents but has failed to do so which is not acceptable at all. In the course of hearing dtd.11.06.2024 the complainant has approached to this Forum for interim relief in regards to non-disconnection of p/s, not force for the payment of the additional bill etc. during pendency of the case in this Forum. The approach of the complainant has been considered by this Forum and prefers to pass the interim order in this case.


Hence, it is the opinion of the Forum that the opposite party should not take any coercive action i.e disconnection of p/s, force for payment of addition bill so levied etc. during pendency of case in this Forum. The opposite party is supposed to submit the relevant documents along with w/s on or before 15.07.2024 failing which ex-parte order will be issued by this Forum to avoid delay delivery of justice to the complainant.

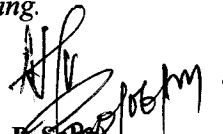
INTERIM ORDER


After careful consideration of hearing and data submitted by both parties the Forum is pleased to pass the Order as follows.

- 1. The Opposite Party is directed to not take any coercive action i.e disconnection of p/s, force for payment of addition bill so levied etc. during pendency of case in this Forum.*
- 2. The Opposite Party is directed to submit the relevant documents along with w/s on or before 15.07.2024 failing which ex-parte order will be issued by this Forum to avoid delay delivery of justice to the complainant.*

Accordingly, the case is disposed of for the time being.


B. Mahapatra
(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.P. Sahoo)
Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017


A.K. Satapathy
(President)
President
Grievance Redressal Forum
TPWODL, Burla - 768017

Copy to: -

1. B.R Steel & power Pvt. Ltd., C/o-Sri Pratik Kumar Dash, At-Potapali/Sikirdi, Po-Katapali, Burla, Dist-Sambalpur.
2. Sub-Divisional Officer (Elect.) Hiraakud, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), SED, TPWODL, Sambalpur.
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orerc.org under the "head "Cases-> "GRF".)